

Got a chatter problem?

Provide us the following info:

1. Your info
 - a. Name, phone number, email
 - b. Company Name and location
2. What is the exact problem?
3. What is your end goal?
4. Process Parameters
 - a. Type of tool and toolholder (Photo/drawing if possible)
 - b. # of teeth (flutes)
 - c. Material
 - d. Machine brand
 - e. Max RPM
 - f. Current RPM
 - g. Current Feed
 - h. Current DOC (axial and radial)
5. If you can hear the chatter or vibration, open Sound Recorder on your laptop:
 - a. Start-All Programs-Accessories-Entertainment-Sound Recorder
 - b. Press record and whistle, if there is a built in microphone you will see movement of the green line, as in picture.
 - i. If there is no built in microphone then you must use the microphone jack. Worst case, you can put headphones into the microphone jack and use them as a microphone.
 - c. Record the vibration sound (at least 1 second)
 - d. Save the .wav file



6. Email me the info and .wav file, dilley@d3vibrations.com
7. We will try to contact you to discuss the project within 72 hours, please call ahead to discuss if this is urgent (248) 259-7808